

# The Misbourne Practice



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## PRIVACY NOTICE POLICY

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<b>Target Audience:</b>	All Patients and Staff

## Policy Tracking:

Version	Authorising Group	Name of Approver	Date
2.21	THAMES VALLEY ICB	Rajah Hussain	11/04/2023
2.22	Partnership Meeting	Clinician AA	31/07/2024
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## Document Change Control History

Version	Status	Reason for change	Date	Author
2.21	THAMES VALLEY ICB	NHS App added	11/03/2023	RP
2.22	Partnership Meeting	CCTV added	31/06/2024	RP
2.22.1	Approved	Updated in line with Bob policy for Patient Partner	23/08/2024	RP
2.6	Approved	Updated in line with Bob policy Joy App software	03/01/2025	RP
2.7	Approved	OpenSAFELY COVID-19 and Data Analytics Services	11/08/2025	RP
2.8	Approved	iGPR Classic Service	27/02/2026	RP
2.9	Approved	Child Health Information Services (CHIS)	10/05/2026	RP
3.0	Approved	Quantum Loop AI	18/05/2026	RP

# **Fair Processing Notice (Privacy Notice)**

## **Your Personal Information – what you need to know**

### **Your information, what you need to know**

This privacy notice explains why we collect information about you, how that information will be used, how we keep it safe and confidential and what your rights are in relation to this.

### **Why we collect information about you**

Health care professionals who provide you with care are required by law to maintain records about your health and any treatment or care you have received. These records help to provide you with the best possible healthcare and help us to protect your safety.

We collect and hold data for the purpose of providing healthcare services to our patients and running our organisation which includes monitoring the quality of care that we provide. In carrying out this role we will collect information about you which will help us respond to your queries or secure specialist services. We will keep your information in written form and/or in digital form.

### **Our Commitment to Data Privacy and Confidentiality Issues**

As a GP practice, all of our GPs, staff and associated practitioners are committed to protecting your privacy and will only process data in accordance with the Data Protection Legislation. This includes the General Data Protection Regulation (EU) 2016/679 (GDPR) now known as the UK GDPR, the Data Protection Act (DPA) 2018, the Law Enforcement Directive (Directive (EU) 2016/680) (LED) and any applicable national Laws implementing them as amended from time to time. The legislation requires us to process personal data only if there is a legitimate basis for doing so and that any processing must be fair and lawful.

In addition, consideration will also be given to all applicable Law concerning privacy, confidentiality, the processing and sharing of personal data including the Human Rights Act 1998, the Health and Social Care Act 2012 as amended by the Health and Social Care (Safety and Quality) Act 2015, the common law duty of confidentiality and the Privacy and Electronic Communications (EC Directive) Regulations.

### **Data we collect about you**

Records which this GP Practice will hold or share with you will include the following:

- **Personal Data** – means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

- Special Categories of Personal Data – this term describes personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person’s sex life or sexual orientation.
- Confidential Patient Information – this term describes information or data relating to their health and other matters disclosed to another (e.g. patient to clinician) in circumstances where it is reasonable to expect that the information will be held in confidence. Including both information ‘given in confidence’ and ‘that which is owed to a duty of confidence’. As described in the Confidentiality: NHS code of Practice: Department of Health guidance on confidentiality 2003.
- Pseudonymised – The process of distinguishing individuals in a dataset by using a unique identifier which does not reveal their ‘real world’ identity.
- Anonymised – Data in a form that does not identify individuals and where identification through its combination with other data is not likely to take place.
- Aggregated – Statistical data about several individuals that has been combined to show general trends or values without identifying individuals within the data.

## How we use your information

Improvements in information technology are also making it possible for us to share data with other healthcare organisations for the purpose of providing you, your family and your community with better care. For example, it is possible for healthcare professionals in other services to access your record with or without your permission when the practice is closed. Where your record is accessed without your permission it is necessary for them to have a legitimate basis in law. This is explained further in the Local Information Sharing at Appendix A.

Whenever you use a health or care service, such as attending Accident & Emergency or using Community Care services, important information about you is collected in a patient record for that service. Collecting this information helps to ensure you get the best possible care and treatment.

This may only take place when there is a clear legal basis to use this information. All these uses help to provide better health and care for you, your family and future generations. Confidential patient information about your health and care is **only used** like this were allowed by law.

Most often, anonymised data is used for research and planning so that you cannot be identified in which case your confidential patient information isn’t needed.

The information collected about you when you use these services can also be used and provided to other organisations for purposes beyond your individual care, for instance to help with:

- improving the quality and standards of care provided by the service
- research into the development of new treatments and care pathways
- preventing illness and diseases
- monitoring safety
- planning services

## **Safeguarding of children or vulnerable adults**

If we have significant concerns or hear about an individual child or vulnerable adult being at risk of harm, we may share relevant information with other organisations, such as local authorities and the Police, involved in ensuring their safety.

## **Statutory disclosures**

Sometimes we are duty bound by law to disclose information to organisations such as the Care Quality Commission, the Driver and Vehicle Licencing Agency, the General Medical Council, Her Majesty's Revenue and Customs and Counter Fraud services. In these circumstances we will always try to inform you before we are required to disclose, and we only disclose the minimum information that the law requires us to do so

This may only take place when there is a clear legal basis to use this information. All these uses help to provide better health and care for you, your family and future generations. Confidential patient information about your health and care is only used like this where allowed by law or with consent.

Pseudonymised or anonymised data is generally used for research and planning so that you cannot be identified.

***A full list of details including the legal basis, any Data Processor involvement and the purposes for processing information can be found in Appendix A.***

## How long do we hold information for?

All records held by the Practice will be kept for the duration specified by national guidance from [Records Management Code of Practice - NHSX](#). Once information that we hold has been identified for destruction it will be disposed of in the most appropriate way for the type of information it is. Personal confidential and commercially confidential information will be disposed of by approved and secure confidential waste procedures. We keep a record of retention schedules within our information asset registers, in line with the Records Management Code of Practice for 2021.

## Individuals Rights under UK GDPR

Under UK GDPR 2016 the Law provides the following rights for individuals. The NHS upholds these rights in a number of ways:

1. The right to be informed
2. The right of access
3. The right to rectification
4. The right to erasure (not an absolute right) only applies in certain circumstances
5. The right to restrict processing
6. The right to data portability
7. The right to object
8. Rights in relation to automated decision making and profiling.

## Your right to opt out of data sharing and processing

The NHS Constitution states, 'You have a right to request that your personal and confidential information is not used beyond your own care and treatment and to have your objections considered'.

### Type 1 Opt Out

This is an objection that prevents an individual's personal confidential information from being shared outside of their general practice except when it is being used for the purposes of their individual direct care, or in particular circumstances required by law, such as a public health screening, or an emergency like an outbreak of a pandemic disease. If patients wish to apply a Type 1 Opt Out to their record, they should make their wishes known to the Practice Manager.

### National data opt-out (NDOO)

The national data opt-out was introduced on 25 May 2018, enabling patients to opt-out from the use of their data for research or planning purposes, in line with the recommendations of the National Data Guardian in her Review of Data Security, Consent and Opt-Outs.

The national data opt-out replaces the previous 'Type 2' opt-out, which required NHS ENGLAND not to use a patient's confidential patient information for purposes beyond their individual care, for Planning or Research. Any patient that had a type 2 opt-out recorded on or before 11 October 2018 has had it automatically converted to a national data opt-out. Those aged 13 or over were sent a letter giving them more information and a leaflet explaining the national data opt-out. For more information go to [National data opt out programme](#)

To find out more or to register your choice to opt out, please visit [www.nhs.uk/your-nhs-data-matters](http://www.nhs.uk/your-nhs-data-matters). On this web page you will:

- See what is meant by confidential patient information
- Find examples of when confidential patient information is used for individual care and examples of when it is used for purposes beyond individual care
- Find out more about the benefits of sharing data
- Understand more about who uses the data
- Find out how your data is protected.
- Be able to access the system to view, set or change your opt-out setting
- Find the contact telephone number if you want to know any more or to set/change your opt-out by phone.
- See the situations where the opt-out will not apply

You can also find out more about how patient information is used at: [NHS Health Research Authority](#) (which Covers health and care research); and [Understanding Patient Data](#) (which covers how and why patient information is used, the safeguards and how decisions are made).

You can change your mind about your choice at any time.

Data being used or shared for purposes beyond individual care does not include your data being shared with insurance companies or used for marketing purposes and data would only be used in this way with your specific agreement.

### **Right of Access to your information (Subject Access Request)**

Under Data Protection Legislation everybody has the right of access to, or request a copy of, information we hold that can identify them, this includes medical records. There are some safeguards regarding what patients will have access to and they may find information has been redacted or removed for the following reasons;

- It may be deemed to risk causing harm to the patient or others
- The information within the record may relate to third parties who are entitled to their confidentiality, or who have not given their permission for the information to be shared.

Patients do not need to give a reason to see their data. And requests can be made verbally or in writing. Although we may ask them to complete a form in order that we can ensure that they have the correct information required.

Where multiple copies of the same information is requested, the surgery may charge a reasonable fee for the additional copies.

Patients will need to provide proof of identity to receive this information. We will not share information relating to you with other individuals without your explicit instruction or without a legal document.

Patients may also request to have online access to their data, they may do this via the [NHS APP](#), or via the practice's system. If you would like to access your GP record, online click, [Patient Record - The Misbourne Practice](#).

### **COVID Passport access**

Patients may access their Covid passport via the [link](#), the practice cannot provide this document as it is not held in the practice record. If you have any issues gaining access to your Covid Passport or letter you should call: 119

### **Change of Details**

It is important that you tell the surgery if any of your contact details such as your name or address have changed, or if any of your other contacts details are incorrect including third party emergency contact details.

It is important that we are made aware of any changes **immediately** in order that no information is shared in error.

### **Mobile telephone number**

If you provide us with your mobile phone number, we will use this to send you text reminders about your appointments or other health related information. It is within our legal duty as a public authority to keep our patients updated with important information.

We also use the NHS Account Messaging Service provided by NHS England to send you messages relating to your health and care. You need to be an NHS App user to receive these messages. Further information about the service can be found at the [privacy notice for the NHS App](#) managed by NHS England.

We may contact you by text message to invite you to take part in health and care research activities on behalf of the research organisation. The message will include details of how to sign up if you are interested. Your details will not be shared with the research organisation.

If you do not wish to receive these types of messages, you can opt out by replying to the text message with the words 'opt out'

### **Email address**

Where you have provided us with your email address, we will use this to send you information relating to your health and the services we provide. If you do not wish to receive communications by email, please let us know.

### **Notification**

Data Protection Legislation requires organisations to register a notification with the Information Commissioner to describe the purposes for which they process personal and sensitive information.

We are registered as a Data Controller and our registration can be viewed online in the public register at: <http://ico.org.uk/what we cover/register of data controllers>

Any changes to this notice will be published on our website and in a prominent area at the Practice.

### **Data Protection Officer**

Should you have any data protection questions or concerns, please contact our Data Protection Officer via the surgery at: [Patient Record - The Misbourne Practice](#)

### **What is the right to know?**

The Freedom of Information Act 2000 (FOIA) gives people a general right of access to information held by or on behalf of public authorities, promoting a culture of openness and accountability across the public sector. You can request any non-personal information that the GP Practice holds, that does not fall under an exemption. You may not ask for information that is covered by the Data Protection Legislation under FOIA. However, you can request this under a right of access request – see section above 'Access to your information'.

### **Right to Complain**

If you have concerns or are unhappy about any of our services, please contact our Operations manager Mrs Jaskamal Sooch via [Comments, Complaints and Compliments - The Misbourne Practice](#) the ICO details listed below.

For independent advice about data protection, privacy, and data-sharing issues, you can contact:

The Information Commissioner  
Wycliffe House, Water Lane, Wilmslow, Cheshire  
SK9 5AF

Phone: 0303 123 1113 Website:  
<https://ico.org.uk/global/contact-us>

## The NHS Constitution

The NHS Constitution establishes the principles and values of the NHS in England. It sets out the rights patients, the public and staff are entitled to. These rights cover how patients access health services, the quality of care you'll receive, the treatments and programs available to you, confidentiality, information, and your right to complain if things go wrong.

[The NHS Constitution for England - GOV.UK \(www.gov.uk\)](http://www.gov.uk)



## Document Control

**This document was created by NHS South Central and West Commissioning Support Unit (SCW) and as such the Intellectual Property Rights of this document belong to SCW.**

Date	Author	Version	Page	Reason for Change
21.07.2020	SCW	2	All	Review for Website publication
25.08.2021	SCW	3	All	Review for Website publication, minor changes made to links and addition of covid and online access.
24.12.2021	SCW	3.1	5 & 7	NHS Care Record guarantee link and Document control page updated
31.05.2022	SCW	3.2	All	Reviewed
28.09.22	SCW	3.3	5	NHS Care Record Guarantee & NHS Constitution removed as per NHSE guidance
30.11.22	SCW	3.4	6	NHS Constitution - new link provided by NHSE
23.08.23	SCW	3.5	5	Addition of NHS Account Messaging service
29.09.2023	SCW	3.6	All	Final review

Change record

<b>Document Name</b>	<b>Version</b>	<b>Status</b>	<b>Author</b>
<i>Privacy Notice Primary Care template</i>	3.6	Published	NHS SCW Information Governance Services
<b>Document objectives:</b>	This document supports Practice staff in compliance with Data Protection legislation, achieving best practice in the area of Information Governance and in meeting the requirements of the Data Security and Protection Toolkit		
<b>Target audience:</b>	All staff		
<b>Monitoring arrangements and indicators:</b>	This document will be monitored by NHS SCW Information Governance Services to ensure any legislative changes that occur before the review date are incorporated.		
<b>Review frequency</b>	SCW reviews customer documents in line with our planned schedule		
<b>SCW Planned Review date</b>	01 October 2024		
<b>Approved &amp; ratified by practice</b>	The Misbourne Practice	Date: Oct 2023	
<b>Date issued by practice</b>	Oct 2023		
<b>GP Review date:</b>	May 2026		

Activity	Rationale
Commissioning and contractual purposes Planning Quality and Performance	<p><b>Purpose</b> – Anonymous data is used by the Integrated Care Board (ICB) for planning, performance and commissioning purposes, as directed in the practices contract, to provide services as a public authority.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p>Patients may opt out of having their personal confidential data used for Planning or research. Please contact your surgery to apply a Type 1 Opt out or logon to <a href="https://www.nhs.uk/your-nhs-data-matters/manage-your-choice/">https://www.nhs.uk/your-nhs-data-matters/manage-your-choice/</a> to apply a National Data Opt Out</p> <p><b>Processor</b> – THAMES VALLEY ICB</p>
Summary Care Record Including additional information	<p><b>Purpose</b> –The NHS in England uses a national electronic record called the Summary Care Record (SCR) to support patient care. It contains key information from your GP record. Your SCR provides authorised healthcare staff with faster, secure access to essential information about you in an emergency or when you need unplanned care, where such information would otherwise be unavailable.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p>Patients have the right to opt out of having their information shared with the SCR by completion of the form which can be downloaded <a href="#">here</a> and returned to the practice. Please note that by opting out of having your information shared with the Summary Care Record could result in a delay to care that may be required in an emergency.</p> <p><b>Processor</b> – NHS England and NHS ENGLAND</p>
Research	<p><b>Purpose</b> – We may share anonymous patient information with research companies for the purpose of exploring new ways of providing healthcare and treatment for patients with certain conditions. This data will not be used for any other purpose.</p> <p>Where personal confidential data is shared your consent will be required.</p> <p>Where you have opted out of having your identifiable information shared for this Planning or Research your information will not be shared.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Articles 6(1)(a) and 9(1)(a) – explicit consent; or</li> </ul>

	<ul style="list-style-type: none"> <li>Article 6(1)(c) (where we are <i>legally obligated</i> to share your personal data) for your standard personal data and Article 9(2)(j) (scientific research) for your health data.</li> </ul> <p>Where identifiable data is required for research, patient consent will be needed, unless there is a legitimate reason under law to do so or there is support under the Health Service (Control of Patient Information Regulations) 2002 ('section 251 support') applying via the Confidentiality Advisory Group in England and Wales.</p> <p>Sharing of aggregated non identifiable data is permitted.</p> <p><b>Processor – NIHR</b></p> <p><b>NOTE: Subject to change – please contact the management to request current list of research bodies</b></p>
Individual Funding Requests	<p><b>Purpose</b> – We may need to process your personal information where we are required to fund specific treatment for you for a particular condition that is not already covered in our standard NHS contract.</p> <p>The clinical professional who first identifies that you may need the treatment will explain to you the information that is needed to be collected and processed to assess your needs and commission your care; they will gain your explicit consent to share this. You have the right to withdraw your consent at any time but this may affect the decision to provide individual funding.</p> <p><b>Legal Basis –</b></p> <ul style="list-style-type: none"> <li>Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Data processor</b> – – The IFR &amp; Prior Approvals Team, NHS South, Central &amp; West</p>
Safeguarding Adults	<p><b>Purpose</b> – We will share personal confidential information with the safeguarding team where there is a need to assess and evaluate any safeguarding concerns and to protect the safety of individuals.</p> <p>Consent is not required to share information for this purpose.</p> <p><b>Legal Basis – Direct Care under UK GDPR:</b></p> <ul style="list-style-type: none"> <li>Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine</li> </ul> <p><b>Data Processor</b> – All current safeguarding teams, to include:  Designated Nurse for Safeguarding Adults  Designated Nurse for Safeguarding Children  Named GP for Safeguarding Adults, ICB  MASH – Health Administrator</p>

	<p>Exploitation Hub Specialist Nurse  ICB Generic Safeguarding Contact Details, ICB  Bucks Safeguarding Adults Board, BC  Safeguarding Adults Team  Victims First The Willow Project/ NRM Referral  Joint Mental Capacity Act Coordinator and Deprivation of Liberty  Safeguards Lead, Bucks Council  Women’s Aid  Domestic Abuse support  Rape Crisis  Solace Sexual Assault Referral Centre</p>
Safeguarding Children	<p><b>Purpose</b> – We will share children’s personal information where there is a need to assess and evaluate any safeguarding concerns and to protect the safety of children.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p>Consent may not be required to share this information.</p> <p><b>Data Processor</b> – All current safeguarding teams, to include:</p> <p>Designated Nurse for Safeguarding Adults  Designated Nurse for Safeguarding Children  Named GP for Safeguarding Adults, ICB  MASH – Health Administrator  Exploitation Hub Specialist Nurse  ICB Generic Safeguarding Contact Details, ICB  Bucks Safeguarding Adults Board, BC  Safeguarding Adults Team  Victims First The Willow Project/ NRM Referral  Joint Mental Capacity Act Coordinator and Deprivation of Liberty  Safeguards Lead, Bucks Council  Women’s Aid  Domestic Abuse support  Rape Crisis  Solace Sexual Assault Referral Centre</p>
Risk Stratification – Preventative Care	<p><b>Purpose</b> - ‘Risk stratification for case finding’ is a process for identifying and managing patients who have or may be at-risk of health conditions (such as diabetes) or who are most likely to need healthcare services (such as people with frailty). Risk stratification tools used in the NHS help determine a person’s risk of suffering a particular condition and enable us to focus on preventing ill health before it develops.</p> <p>Information about you is collected from a number of sources including NHS Trusts, GP Federations and your GP Practice. A risk score is then</p>

	<p>arrived at through an analysis of your de-identified information. This can help us identify and offer you additional services to improve your health.</p> <p>If you do not wish information about you to be included in any risk stratification programmes, please let us know. We can add a code to your records that will stop your information from being used for this purpose. Please be aware that this may limit the ability of healthcare professionals to identify if you have or are at risk of developing certain serious health conditions.</p> <p><b>Type of Data</b> – Identifiable/Pseudonymised/Anonymised/Aggregate Data</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processors</b> – SCW and Graphnet, Ardens</p>
<p>Public Health Screening programmes (identifiable)  Notifiable disease information (identifiable)  Smoking cessation (anonymous)  Sexual health (anonymous)  Vaccination Programmes</p>	<p>Purpose – Personal identifiable and anonymous data is shared. The NHS provides national screening programmes so that certain diseases can be detected at an early stage. These currently apply to bowel cancer, breast cancer, aortic aneurysms and diabetic retinal screening service to name a few. The law allows us to share your contact information, and certain aspects of information relating to the screening with Public Health England so that you can be appropriately invited to the relevant screening programme. More information can be found at: <a href="https://www.gov.uk/topic/population-screeningprogrammes">https://www.gov.uk/topic/population-screeningprogrammes</a> [Or insert relevant link] or speak to the practice.</p> <p>Patients may not opt out of having their personal information shared for Public Health reasons.  Patients may opt out of being screened at the time of receiving an invitation.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p>Data Processors –</p> <p>Public Health and Wellbeing Commissioning Team  Buckinghamshire Council  5th Floor, County Hall  Aylesbury  Buckinghamshire  HP20 1UA</p>
<p>Direct Care  NHS Trusts  Community Providers  Pharmacies</p>	<p><b>Purpose</b> – Personal information is shared with other secondary care trusts and providers in order to provide you with individual direct care services. This could be hospitals or community providers for a range of services, including treatment, operations, physio, and community nursing, ambulance service.</p>

<p>Enhanced care providers Nursing Homes Other Care Providers</p>	<p><b>Legal Basis</b> - The processing of personal data in the delivery of direct care and for providers' administrative purposes in this surgery and in support of direct care elsewhere is supported under the following:</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) '...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...'; and</li> <li>• Article 9(2)(h) 'necessary for the purposes of preventative or occupational medicine</li> </ul> <p><b>Processors</b> – The Buckinghamshire Healthcare trust BHT, OUH, OHFT</p>
<p>Clinical Decision Making Tool</p>	<p><b>Purpose</b> – Software to allow the clinicians to see all aspects of the clinical record in an easy to read format to support and aid decision making.</p> <p><b>Legal Basis</b> : Article 6(1)(e); “necessary... in the exercise of official authority vested in the controller’ And Article 9(2)(h) Health data as stated below</p> <p><b>Processors</b> – Not Applicable.</p>
<p>Care Quality Commission</p>	<p><b>Purpose</b> – The CQC is the regulator for the English Health and Social Care services to ensure that safe care is provided. They will inspect and produce reports back to the GP practice on a regular basis. The Law allows the CQC to access identifiable data.</p> <p>More detail on how they ensure compliance with data protection law (including UK GDPR) and their privacy statement is <u><a href="https://www.cqc.org.uk/about-us/our-policies/privacy-statement">available on our website: https://www.cqc.org.uk/about-us/our-policies/privacy-statement</a></u></p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...processing is necessary for compliance with a legal obligation’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine</li> </ul> <p><b>Processors</b> – Care Quality Commission</p>
<p>Population Health Management</p>	<p><b>Purpose</b> – Health and care services work together as ‘Integrated Care Systems’ (ICS) and are sharing data in order to:</p> <ul style="list-style-type: none"> <li>• Understand the health and care needs of the care system’s population, including health inequalities</li> <li>• Provide support to where it will have the most impact</li> <li>• Identify early actions to keep people well, not only focusing on people in direct contact with services, but looking to join up care across different partners.</li> </ul> <p><b>Type of Data</b> – Identifiable/Pseudonymised/Anonymised/Aggregate Data. NB only organisations that provide your care will see your identifiable data.</p>

	<p><b>Legal Basis –</b></p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine</li> </ul> <p><b>Data Processors - Optum, Cerner</b></p>
Payments	<p><b>Purpose -</b> Contract holding GPs in the UK receive payments from their respective governments on a tiered basis. Most of the income is derived from baseline capitation payments made according to the number of patients registered with the practice on quarterly payment days. These amounts paid per patient per quarter varies according to the age, sex and other demographic details for each patient. There are also graduated payments made according to the practice’s achievement of certain agreed national quality targets known as the Quality and Outcomes Framework (QOF), for instance the proportion of diabetic patients who have had an annual review. Practices can also receive payments for participating in agreed national or local enhanced services, for instance opening early in the morning or late at night or at the weekends. Practices can also receive payments for certain national initiatives such as immunisation programs and practices may also receive incomes relating to a variety of non-patient related elements such as premises. Finally there are short term initiatives and projects that practices can take part in. Practices or GPs may also receive income for participating in the education of medical students, junior doctors and GPs themselves as well as research. In order to make patient based payments basic and relevant necessary data about you needs to be sent to the various payment services. The release of this data is required by English laws.</p> <p><b>Legal Basis –</b></p> <ul style="list-style-type: none"> <li>• Article 6(1)(c) ‘processing is necessary for compliance with a legal obligation to which the controller is subject’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’.</li> </ul> <p><b>Data Processors – NHS England, ICB, Public Health</b></p>
Patient Record data base	<p><b>Purpose –</b> Your medical record will be processed in order that a data base can be maintained, this is managed in a secure way and there are robust processes in place to ensure your medical record is kept accurate, and up to date. Your record will follow you as you change surgeries throughout your life. Closed records will be archived by NHS England</p> <p>NHS GP surgery clinical systems are digital platforms, that manage patient info, allowing online access via the NHS App for appointments, prescriptions, and viewing records (allergies, medicines, results). These systems ensure data sharing between clinicians through GP Connect, improving care, with all practices mandated to provide online access to new record entries.</p> <p><b>Legal Basis –</b></p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’.</li> </ul> <p><b>Processor – EMIS Web and PCSE</b></p>

Medical reports	<b>Purpose</b> – Your medical record may be shared in order that:
Subject Access Requests	<p>Solicitors/persons acting on your behalf can conduct certain actions as instructed by you.</p> <p>Insurance companies seeking a medical reports where you have applied for services offered by then can have a copy to your medical history for a specific purpose.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(a) – consent for personal data; and</li> <li>• Article 9(2)(a) – explicit consent for special-category data.</li> </ul> <p><b>Processor</b> – Solicitors and Insurance organisations</p>
Medicines Management Team Medicines Optimisation	<p><b>Purpose</b> – your medical record is shared with the medicines management team pharmacists, in order that your medication can be kept up to date and any necessary changes to medication can be implemented.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor</b> – Clinical Pharmacists and Pharmacy Technician employed by The Chalfont PCN and Clinical Rx</p>
GP Federation	<p><b>Purpose</b> – Your medical record will be shared with the local GP Federation in order that they can provide direct care services to the patient population. This could be in the form of video consultations, Minor injuries clinics, GP extended access clinics. The Federation will be acting on behalf of the GP practice.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor</b> – FedBucks Federation</p>
Primary Care Network (PCN)	<p><b>Purpose</b> – Your medical record will be shared with The Chalfont PCN in order that they can provide direct care services to the patient population.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor</b> – The Allan Practice and The Hall Practice as part of The Chalfont PCN</p>

Smoking cessation	<p><b>Purpose</b> – personal information is shared in order for the smoking cessation service to be provided.</p> <p>Only those patients who wish to be party to this service will have their data shared</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor</b> – Live Well Stay Well, Health and Wellbeing Buckinghamshire</p>
Social Prescribers and Care Coordinators	<p><b>Purpose</b> – Access to medical records is provided to social prescribers to undertake a full service to patients dependent on their health social care needs.</p> <p>Only those patients who wish to be party to this service will have their data shared</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor</b> – NHS Mail, EMIS, JOY</p>
Police	<p><b>Purpose</b> – Personal confidential information may be shared with the Police authority for certain purposes. The level of sharing and purpose for sharing may vary. Where there is a legal basis for this information to be shared consent will not always be required.</p> <p>The Police will require the correct documentation in order to make a request. This could be but not limited to, DS 2, Court order, s137, the prevention and detection of a crime. Or where the information is necessary to protect a person or community.</p> <p><b>Legal Basis</b> – UK GDPR</p> <ul style="list-style-type: none"> <li>• Article 6(1)(c) – to comply with a legal obligation; and</li> <li>• Article 9(2)(j) – ‘for reasons of substantial public interest’</li> </ul> <p><b>Processor</b> – Police Constabulary</p>
Coroner	<p><b>Purpose</b> – Personal health records or information relating to a deceased patient may be shared with the coroner.</p> <p><b>Legal Basis</b> – UK GDPR:</p> <ul style="list-style-type: none"> <li>• Article 6(1)(c) – to comply with a legal obligation; and</li> <li>• Article 9(2)(h) – ‘necessary for the purposes of preventative or occupational medicine’.</li> </ul>

	<b>Processor</b> – The Coroner
<b>Medical Examiner Service(Change to community Medical Examiners name) – Buckinghamshire Health Care Trust (BHT)</b>	<p><b>Purpose:</b> Purpose: Medical records associated with deceased patients are outside scope of the UK GDPR. However, next of kin details are within the scope of the UK GDPR. We will share specified deceased patient records and next of kin details with the Medical Examiners within the Buckinghamshire Health Care Trust (BHT)</p> <p><b>Legal Basis:</b></p> <p>Article 6(1)(c) – necessary under a legal obligation to which the controller is subject”; and  Article 9(2)(h)– “processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services”</p> <p><b>Processor:</b> Medical Examiners service – Buckinghamshire Health Care Trust (BHT)</p>
Non-commissioned, private healthcare providers (e.g. BUPA, Virgin Care, etc.)	<p><b>Purpose</b> – Personal information shared with private health care providers in order to deliver direct care to patients at the patient’s request. Consent from the patient will be required to share data with Private Providers.</p> <p><b>Legal Basis</b> – Articles 6(1)(a) and 9(2)(a) consent by the patient given under contract to the provider.</p> <p><b>Provider</b> – BUPA, Virgin Care, Aviva, AXA, WPA, Saga, Vitality, National Friendly, The Exeter, Freedom</p>
Messaging Service	<p><b>Purpose</b> – Personal identifiable information shared with the messaging service in order that messages including; appointment reminders; results; campaign messages related to specific patients health needs; and direct messages to patients, can be transferred to the patient in a safe way.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Provider</b> - AccuRX - NHSAPP, NHS Mail</p>
Remote consultation Including – Video Consultation Clinical photography	<p><b>Purpose</b> – Personal information including images may be processed, stored and with the patients consent shared, in order to provide the patient with urgent medical advice.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> </ul>

	<ul style="list-style-type: none"> <li>Article 9(2)(h) 'necessary for the purposes of preventative or occupational medicine'</li> </ul> <p>Patients may be videoed or asked to provide photographs with consent. There are restrictions on what the practice can accept photographs of. No photographs of the full face, no intimate areas, no pictures of patients who cannot consent to the process. No pictures of children.</p> <p><b>Processor</b> - AccuRx</p>
MDT meetings	<p><b>Purpose</b> - For some long term conditions, the practice participates in meetings with staff from other agencies involved in providing care, to help plan the best way to provide care to patients with these conditions. Personal data will be shared with other agencies in order that mutual care packages can be decided.</p> <p><b>Legal Basis</b> -</p> <ul style="list-style-type: none"> <li>Article 6(1)(e) '...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...'; and</li> <li>Article 9(2)(h) 'necessary for the purposes of preventative or occupational medicine'</li> </ul> <p><b>Processor</b> - BHT, Oxford Mental Health, Bucks County Council</p>
<p>General Practice Extraction Service (GPES)</p> <ol style="list-style-type: none"> <li>At risk patients data collection Version 3</li> <li>Covid-19 Planning</li> <li>CVDPREVENT Audit</li> <li>Physical Health Checks for people with Severe Mental Illness</li> </ol>	<p><b>Purpose</b> - GP practices are required to provide data extraction of their patients personal confidential information for various purposes to NHS England. The objective of this data collection is on an ongoing basis to identify patients registered at General Practices who fit within a certain criteria, in order to monitor and either provide direct care, or prevent serious harm to those patients. Below is a list of the purposes for the data extraction, by using the link you can find out the detail behind each data extraction and how your information will be used to inform this essential work:</p> <ol style="list-style-type: none"> <li><a href="#">At risk patients including severely clinically vulnerable</a></li> <li><a href="#">NHS England has directed NHS England to collect and analyse data in connection with Cardiovascular Disease Prevention Audit</a></li> <li><a href="#">GPES Physical Health Checks for people with Severe Mental Illness (PHSMI) data collection.</a></li> </ol> <p><b>Legal Basis</b> - All GP Practices in England are legally required to share data with NHS England for this purpose under section 259(1)(a) and (5) of the The Health and Social Care Act 2012</p> <p>Further detailed legal basis can be found in each link.</p> <p>Any objections to this data collection should be made directly to NHS England. <a href="mailto:enquiries@nhsdigital.nhs.uk">enquiries@nhsdigital.nhs.uk</a></p> <p><b>Processor</b> - NHS ENGLAND or NHS X</p>

Medication/Prescribing	<p><b>Purpose:</b> Prescriptions containing personal identifiable and health data will be shared with organisations who provide medicines management including chemists/pharmacies, in order to provide patients with essential medication regime management, medicines and or treatment as their health needs dictate. This process is achieved either by face to face contact with the patient or electronically. Pharmacists may be employed to review medication, Patients may be referred to pharmacists to assist with diagnosis and care for minor treatment, patients may have specified a nominated pharmacy they may wish their repeat or acute prescriptions to be ordered and sent directly to the pharmacy making a more efficient process. Arrangements can also be made with the pharmacy to deliver care and medication</p> <p><b>Legal Basis -</b></p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor -</b> Pharmacy of choice</p>
Professional Training	<p><b>Purpose -</b> We are a training surgery. Our clinical team are required to be exposed to on the job, clinical experience, as well as continual professional development. On occasion you may be asked if you are happy to be seen by one of our GP registrars, pharmacists or other clinical team to assist with their training as a clinical professional. You may also be asked if you would be happy to have a consultation recorded for training purposes. These recordings will be shared and discussed with training GPs at the surgery, and also with moderators at the RCGP and HEE.</p> <p><b>Legal Basis -</b></p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p>Recordings remain the control of the GP practice and they will delete all recordings from the secure site once they are no longer required.</p> <p><b>Processor -</b> RCGP, HEE, iConnect, Fourteen Fish</p>

Telephony	<p><b>Purpose</b> – The practice use an internet based telephony system that records telephone calls, for their own purpose and to assist with patient consultations. The telephone system has been commissioned to assist with the high volume and management of calls into the surgery, which in turn will enable a better service to patients.</p> <p><b>Legal Basis</b> – While there is a robust contract in place with the processor, the surgery has undertaken this service to assist with the direct care of patients in a more efficient way.</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Provider</b> – Surgery Connect – X-ON</p>
Learning Disability Mortality Programme LeDer	<p><b>Purpose:</b> The Learning Disability Mortality Review (LeDeR) programme was commissioned by NHS England to investigate the death of patients with learning difficulties and Autism to assist with processes to improve the standard and quality of care for people living with a learning disability and Autism. Records of deceased patients who meet with this criteria will be shared with NHS England.</p> <p><b>Legal Basis:</b> It has approval from the Secretary of State under section 251 of the NHS Act 2006 to process patient identifiable information who fit within a certain criteria.</p> <p><b>Processor</b> : ICB, NHS England</p>
Shared Care Record	<p><b>Purpose:</b> In order for the practice to have access to a shared record, the Integrated Care Service has commissioned a number of systems including <a href="#">GP connect</a>, which is managed by NHS England, to enable a shared care record, which will assist in patient information to be used for a number of care related services. These may include Population Health Management, Direct Care, and analytics to assist with planning services for the use of the local health population.</p> <p>Where data is used for secondary uses no personal identifiable data will be used.</p> <p>Where personal confidential data is used for Research explicit consent will be required.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor:</b> NHS ENGLAND</p>

Local shared care record (My Care Record)	<p><b>Purpose:</b> Health and Social care services are developing shared systems to share data efficiently and quickly. It is important for anyone treating you to be able to access your shared record so that they have all the information they need to care for you. This will be during your routine appointments and in urgent situations such as going to A&amp;E, calling 111 or going to an Out of hours appointment. It is also quicker for staff to access a shared record than to try to contact other staff by phone or email.</p> <p>Only authorised staff can access the systems and the information they see is carefully checked so that it relates to their job. Systems do not share all your data, just data which services have agreed is necessary to include.</p> <p><b>Legal Basis –</b></p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor:</b> MyCareRecord</p>
Anticoagulation Monitoring	<p><b>Purpose:</b> Personal Confidential data is shared with LumiraDX in order to provide an anticoagulation clinic to patients who are on anticoagulation medication. This will only affect patients who are within this criteria.</p> <p><b>Legal Basis –</b></p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor:</b> Not Applicable</p>
Communication	<p>We use the NHS Account Messaging Service provided by NHS England to send you messages relating to your health and care. You need to be an NHS App user to receive these messages. Further information about the service can be found at the <a href="#">privacy notice</a> for the NHS App managed by NHS England</p>
Patient Partner	<p><b>Purpose –</b> Personal identifiable information is shared with the Patient Partner automated telephone system to allow patients to access services such as appointment booking, cancellation, checking appointment details, and ordering repeat prescriptions over the phone securely and conveniently.</p> <p><b>Legal Basis –</b> Article 6(1)(e) – ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</p> <p>Article 9(2)(h) – ‘necessary for the purposes of preventative or occupational medicine’</p> <p><b>Processor:</b> Voice Connect</p>
Messi ABPI ECG Machine	<p><b>Purpose –</b> Personal identifiable information, including health data, is used by the MESI ABPI ECG diagnostic device to perform vascular assessments, ECGs, and other relevant tests. The device stores test results which are then</p>

	<p>securely integrated into the patient’s clinical record to support diagnosis and treatment planning.</p> <p><b>Legal Basis -</b></p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) – ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) – ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor:</b> - MESI UK Ltd</p>
CCTV	<p><b>Purpose -</b> CCTV is used within the practice premises for the purposes of security, crime prevention, and the safety of staff, patients, and visitors. The images are recorded and stored securely and may be shared with relevant authorities if required by law.</p> <p><b>Legal Basis -</b> Article 6(1)(f) – ‘processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party...’; and</p> <p>In certain cases, where images may contain health data (e.g. medical emergencies captured), Article 9(2)(f) – ‘necessary for the establishment, exercise or defence of legal claims’</p> <p><b>Processor:</b> - Internal system maintained by the practice - Maintained by Falcon</p>
Accurx	<p><b>Purpose:</b> - Accurx is used to support patient communication and access by enabling secure messaging, appointment self-booking, and digital contact with the practice. The aim of the Accurx Patient Triage platform is to improve communications between healthcare staff and patients to improve outcomes and productivity. The patient-initiated messaging feature is designed to enable patients to request and receive support relating to their healthcare concerns.</p> <p><b>Legal Basis -</b> The processing is for patients' direct care, relying on Article 6(1)(e) of the UK GDPR (tasks in the public interest) and Article 9(2)(h) (processing for medical diagnosis, health, and social care), which are the legal conditions for handling sensitive health data.</p> <p><b>Processor:</b> - Accurx</p>

OpenSAFELY COVID-19 and Data Analytics Services

**Purpose:**

"NHS England has been directed by the government to establish and operate the OpenSAFELY COVID-19 Service and the OpenSAFELY Data Analytics Service. These services provide a secure environment that supports research, clinical audit, service evaluation and health surveillance for COVID-19 and other purposes.

Each GP practice remains the controller of its own GP patient data but is required to let approved users run queries on pseudonymised patient data. This means identifiers are removed and replaced with a pseudonym.

Only approved users are allowed to run these queries, and they will not be able to access information that directly or indirectly identifies individuals.

**Legal Basis –**

UK GDPR – Article 6 basis:

UK GDPR Article 6(1)(c) - processing is necessary for compliance with a legal obligation to which the controller is subject (the Directions).

UK GDPR Article 9 basis:

UK GDPR Article 9(2)(g) - processing is necessary for reasons of substantial public interest, on the basis of domestic law which shall be proportionate to the aim pursued, respect the essence of the right to data protection and provide for suitable and specific measures to safeguard the fundamental rights and the interests of the data subject, by virtue of compliance with a direction supplemented by:

Data Protection Act 2018 basis

Data Protection Act 2018 (DPA 2018) Schedule 1, Part 2, paragraph 6: Statutory etc and government purposes.

Patients who do not wish their data to be used as part of this process can register a [type 1 opt out](#) with their GP.

Here you can find [additional information about OpenSAFELY](#)."

**Processor:**

NHS England

The Phoenix Partnership (TPP)

EMIS

Appliance Management Service	<p><b>Purpose</b> – personal information is shared to facilitate the prescribing and supply management of urology, stoma and trans anal irrigation products.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and</li> <li>• Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</li> </ul> <p><b>Processor</b> – Bullen Healthcare Group</p>
AccuRx Patient Triage & Navigator	<p><b>Purpose</b> – AccurRx is a quick and simple online triage form to triage all routine and urgent appointment requests and to assist you with medical and administrative queries.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• GP practices provide NHS healthcare services, which is a public task mandated by law.</li> <li>• Article 9(2)(h) – Provision of health or social care</li> </ul> <p><b>Processor</b> – AccuRX Patient Triage</p>
iGPR Classic Service	<p><b>Purpose:</b> The iGPR Electronic Reporting Solution provides GP Practices a solution to manage Subject Access Requests (SARs) under UK GDPR <i>and other requests for information</i> that are received from patients and third parties. The solution integrates directly with the practice clinical system.</p> <p><b>Legal Basis:</b></p> <ul style="list-style-type: none"> <li>• Under GDPR the surgery has used its legal basis of Article 6 1 (e) Public Task</li> <li>• Article 9 2 (h) health data</li> </ul> <p><b>Processor:</b> iGPR Technologies Ltd</p>
NHSMail and Office 365 (N365 Applications and SharePoint)	<p><b>Purpose:</b> NHSMail and Office 365 help NHS staff work more securely and efficiently which directly benefits our patients: · Security: Emails are encrypted keeping your sensitive information safe. · Collaboration: Staff can easily work together saving time and improving care. · Reliability: The system is supported 24/7 to avoid service disruptions.</p> <p><b>National Reach:</b> Staff can easily connect across different NHS organisations. Safety: Advanced protection against viruses and spam keeps information secure. Flexibility: Staff can communicate without disruption even if organisations change. These tools support the NHS's goal of improving digital care and collaboration.</p> <p><b>Legal Basis:</b> Article 6(1)e - “processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller”; Article 9(2)h - “processing is necessary for the purposes of preventive or occupational medicine”;</p> <p><b>Processor:</b> Accenture Sub-processor: Microsoft</p>

GP Connect	<p><b>Purpose:</b> For the practice to have access to a shared record, the Integrated Care Service has commissioned a number of systems including GP Connect, which is managed by NHS England. <a href="#">GP Connect - NHS England Digital</a></p> <p>GP Connect makes patient information available to all appropriate clinicians when and where they need it, to support direct patients care, leading to improvements in both care and outcomes.</p> <p>GP Connect is not used for any purpose other than direct care.</p> <p>GP Connect provides a method of secure information transfer and reduces the need to use less secure or less efficient methods of transferring information, such as email or telephone <a href="#">GP Connect transparency notice - NHS England Digital</a></p> <p><b>Legal Basis -</b> Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’; and Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine’</p> <p><b>Processor:</b> NHS England</p>
Online access	<p><b>Purpose:</b> To allow patients to access their GP medical record online via the NHS App. The view all documents and entries made into their record by the GP, including information sent to the GP Practice where exemptions do not apply. Where a patient has requested third party access (family/friends) to their medical records, it is the patient’s responsibility to ensure removal of this access if no longer required. Proxy access to the patient’s record will be limited unless the patient has requested full access.</p> <p><b>Legal Basis:</b> UK GDPR: Article 6(1)(e) Necessary for the performance of a task carried out in the public Interest. Article 9(2)(h) Necessary for provision of health and/or social care, including preventative or occupational medicine Common Law Duty of Confidentiality (CLDC): The CLDC is satisfied as the data subjects are accessing their own data following sign up for a relevant app or platform and selecting the option to view their GP record.</p> <p><b>Processor:</b> NHS Digital, Clinical System Provider</p>
Child Health Information Services (CHIS)	<p><b>Purpose -</b> South Central and West Child Health Information Services (SCW CHIS) is commissioned by NHS England to support the monitoring of care delivered to children. Personal data is collected from the child’s GP record to enable health screening, physical examination and vaccination services to be monitored to ensure that every child has access to all relevant health interventions.</p> <p>For more information: <a href="#">Fair Processing Notice Child Health Information Services - NHS SCW Support and Transformation for Health and Care (scwcsu.nhs.uk)</a></p>

	<p><b>Legal Basis</b> – Article 6(1)(e); ‘necessary... in the exercise of official authority vested in the controller’ and Article 9(2)(h) as stated below.</p> <p><b>Processor</b> – SCW, Apollo Medical Software Solutions, SystemC</p>
Quantum Loop AI	<p><b>Purpose</b> – Quantum Loop AI provides an AI-driven solution to support GP practices in processing and analysing clinical and administrative data to improve operational efficiency, decision-making, and patient care workflows. The system may integrate with existing clinical systems to assist with data insights, automation, and reporting functions.</p> <p><b>Legal Basis</b> –</p> <ul style="list-style-type: none"> <li>• Under UK GDPR, the surgery relies on Article 6(1)(e) – Public Task</li> <li>• Article 9(2)(h) – Health or Social Care purposes</li> </ul> <p><b>Processor</b> – Quantum Loop AI Ltd</p>

We keep our Privacy Notice under regular review. This notice was last reviewed in May 2026.

**Lawful basis for processing:**

The processing of personal data in the delivery of direct care and for providers’ administrative purposes in this surgery and in support of direct care elsewhere is supported under the following Article 6 and 9 conditions of the UK GDPR:

- Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’;

and

Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...