## The Misbourne Practice

#### **Patient Newsletter**

### Inside

- Team Spotlight.
- Weekend Flu and covid clinics
- RSV vaccination
- Young Carers
- Death Certification reforms



October 2024

### **Opening Hours**

The phone lines at both of our sites are open from 8.30am to 6pm Monday to Friday.

The surgery buildings are closed between 6pm and 8am on weekdays, and allday weekends and bank holidays.

Bucks 24/7 (Fed Bucks) provides Out of Hours services when the surgery is closed.

They can be contacted by dialling 111, which is free from both landlines and mobiles, or by visiting 111 online: NHS 111 Online

If you need to be seen, you may be asked to attend an Urgent Treatment Centre base in Amersham or Wycombe.

If the problem is a lifethreatening emergency, call 999.

Other sources of medical help or advice are:

### NHS 111 Online

Your local Pharmacist -click here to find out

### Team Spotlight - Dr Adam Bartkiewicz



Dr Bartkiewicz became a partner at The Misbourne Practice in 1992. His qualifications include BSc (Hons) (Anatomy & Human Evolution), MB, BS, DRCOG, & Postgraduate Certificate in Allergy. He is enthused by all aspects of General Practice facilitating patient's needs through empowerment. He has a particular interest in all aspects of Allergy as well as Dermatology, including Dermatoscopy; as such he runs dedicated clinics for these

aspects of pathology.

Dr Bartkiewicz is a member of the Polish Medical Association. He has many interests outside of medicine which include genealogy, history, travelling, & keeping fit.

### Weekend Flu Clinics - Book Your Appointment Now!

We'd like to share the fantastic news about our recent Flu and Covid clinics! Over the last two weekends, our amazing team vaccinated nearly 2000 patients!

A huge thank you to everyone who came out to get vaccinated and to our dedicated clinical and admin team who gave up their Saturdays and Sundays to make this happen!

If you're eligible and haven't had your flu or Covid vaccine yet, don't worry! We're still booking appointments. Just call our automated booking line at 201753 291643 to secure your slot.

Let's keep everyone safe and healthy this season!

Thank you again to our wonderful Practice Partners and staff for their hard work! 🚄



### **RSV Vaccination**

Respiratory Syncytial Virus (RSV) is a common respiratory infection. While symptoms are usually mild, the elderly are at higher risk of serious complications.

The UK is leading the way as the first country to develop a vaccine against RSV.

# how your pharmacy can help

Urgent Treatment Centre (Minor Illness and Injury Unit) Wycombe Hospital, Queen Alexandra Road, High Wycombe, HP11 2TT - call 111 or visit 111 online to arrange an appointment.

Mount Vernon Hospital
Minor Injuries Unit,
Rickmansworth Road,
Northwood, HA6 2RN

**Slough NHS Walk-in Centre**, Upton Hospital,
Albert Street, Slough, Berks
SL1 2BJ.

### **NHS App**

Everything you need to know about using the NHS App.

For help and support, visit NHS App help and support

# Dates that we are closed in 2024 for Staff Training

Protected Learning Time (PLT) is an opportunity for GP practices to address staff learning and professional development needs.

There are ten Protected Learning Time dates each year where the practice will be closed from 1 pm.

When the practice is closed, please use the 111 service for any urgent medical needs.

Dates the practice will be closed for the afternoon during 2024:

- Thursday 17th October
- Wednesday 13th November

Everyone turning 75 on or after 1 September 2024 is being offered a single dose of the RSV vaccine.

For this first year, those aged 75 to 79 by this date are also eligible as part of a catch-up program. RSV can lead to serious complications in older adults, so protect yourself and book your vaccine before you turn 80.

Eligible patients have already been contacted—check your appointment details with us!

### **To Our Young Carers at The Misbourne Practice**

At The Misbourne Practice, we recognise the incredible dedication and resilience of our young carers. The young individuals, often under the age of 18, take on the significant responsibility of caring for a family member or friend who is ill, disabled, or struggling with substance misuse. Your contributions are invaluable, and we would like to support you in every way possible.

- 1. **We Will Listen and Understand**: We promise to always take the time to listen to your concerns and validate your feelings. Your voice matters, and we are here to support you.
- 2. **We Will Recognise Your Individual Needs**: We understand that every young carer has unique challenges. We promise to avoid making assumptions and to take the time to understand your specific situation, providing the personalized support you need.
- 3. **We Will Ensure Professional Support**: We promise not to rely on you to interpret medical information for the person you care for. We will ensure that professional support is available to bridge this gap, so you can focus on what matters most.
- 4. **We Will Offer Flexible Appointments**: We promise to make healthcare appointments more accessible by offering times that fit around your school schedule and providing longer appointment slots if needed. We aim to reduce the stress and pressure on you.
- 5. **We Will Spread Awareness**: We promise to share information about the challenges you face and the support available to you. By raising awareness, we hope to foster more understanding and resources for young carers like you.

These promises reflect our commitment to supporting you in your vital role as a young carer. Thank you for being an essential part of our community.

# Important Update on Death Certification Reform by NHS England

We are writing to inform you about significant changes to the death certification process, as announced by NHS England. These reforms, effective from 9 September 2024, aim to enhance the scrutiny and certification of deaths, ensuring a more transparent and efficient system.

### **Key Changes in the Reform:**

**Introduction of Medical Examiners**: All deaths in England and Wales will now be subject to independent scrutiny by medical examiners or investigation by a coroner. This change aims to improve the accuracy and reliability of death certifications.

- 1. New Medical Certificates of Cause of Death (MCCD): The new system will use updated MCCDs, which will be completed by either the attending practitioner or a medical examiner.
- **2. Enhanced Public Safeguards**: These reforms are part of the government's response to various inquiries, including the Shipman Inquiry, and aim to strengthen public safeguards and improve the quality of mortality data.
- 3. **Digital and Paper Processes**: Both digital and paper certificates will be used, with medical examiners sending the MCCD directly to the registrar.

#### What This Means for You:

• **Greater Accuracy and Transparency**: The involvement of medical examiners will ensure that the causes of death are accurately recorded and scrutinised, providing greater transparency for families.

#### **Your Feedback Matters**



Leave us a review on NHS reviews using the QR code below



Leave us a review on Google using the QR code below



- **Streamlined Process**: The new system is designed to be more straightforward, reducing the administrative burden on families during a difficult time.
- **Improved Support**: Families will receive clearer guidance and support throughout the certification process, making it easier to navigate.
- **Possible Delays**: While these changes aim to improve the overall process, there may be some initial delays as the new system is implemented. We appreciate your patience and understanding during this transition period.

We understand that dealing with the loss of a loved one is never easy, and we hope these changes will provide some relief by making the administrative aspects more manageable. If you have any questions or need further information, please do not hesitate to contact us at Misbourne Practice. Our team is here to support you in any way we can.

Please send any feedback or topics that you would like to know more about via our <u>feedback</u> <u>form</u> or via post to the practice.