

The Misbourne Practice

Patient Newsletter

June 2024

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Opening Hours

The phone lines at both of our sites are open from 8.30am to 6pm Monday to Friday.

The surgery buildings are closed between 6pm and 8am on weekdays, and all-day weekends and bank holidays.

Bucks 24/7 (Fed Bucks) provides Out of Hours services when the surgery is closed.

They can be contacted by dialling **111**, which is free from both landlines and mobiles, or by visiting **111 online: NHS 111 Online**

If you need to be seen, you may be asked to attend an Urgent Treatment Centre base in Amersham or Wycombe.

If the problem is a life-threatening emergency, call 999.

Other sources of medical help or advice are:

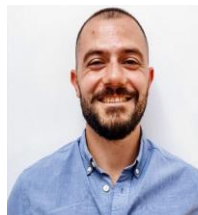
[NHS 111 Online](#)

Your local Pharmacist - [click here to find out how your pharmacy can help](#)



First Contact Practitioner Appointments -

Starting Tuesday 4th June, our PCN physiotherapist (Jorgo), will be available at our practice every Tuesday for face-to-face appointments. His sessions will run both in the morning and afternoon at St. Giles Surgery, catering to patients from both sites. Jorgo functions as a 'first contact physiotherapist', assessing symptoms, providing likely diagnoses, and suggesting treatment plans, which may involve exercises or referrals to our Bucks musculoskeletal clinic. Please note that he won't be offering hands-on physiotherapy at our Practice.



Team Spotlight

We have a diverse and multi-skilled team of clinical and non-clinical members that care for our patients. This month we would like to introduce Jorgo, our First Contact Practitioner.

Jorgo is a patient-focused physiotherapist with 14 years of experience, possesses Musculoskeletal (MSK) expertise and the necessary skills to assist patients with physical injuries or illnesses in regaining movement and managing pain. His experience extends to wound care, cardiac rehabilitation, balance training, and back injury protection. Throughout his career, he has worked with orthopedic and medical patients in both outpatient and inpatient settings. Jorgo joined The our practice as a First Contact Practitioner three years ago, conducting face-to-face consultations every Tuesday.

New GP at St Giles Site

I am excited to introduce our new Salaried GP, Dr Reddy, who will be joining the team at St Giles. Dr Reddy will initially be working as a Locum GP from 4th June 2024 and from September 2024, will take the permanent post of 3 sessions, working Tuesday mornings and all-day Fridays. Please join us in extending a warm welcome to Dr Reddy when you see her.

Patient Participation Group

Urgent Treatment Centre (Minor Illness and Injury Unit) Wycombe Hospital, Queen Alexandra Road, High Wycombe, HP11 2TT - call 111 or visit 111 online to arrange an appointment.

Mount Vernon Hospital Minor Injuries Unit, Rickmansworth Road, Northwood, HA6 2RN

Slough NHS Walk-in Centre, Upton Hospital, Albert Street, Slough, Berks SL1 2BJ.

NHS App

Everything you need to know about using the NHS App.

For help and support, visit [NHS App help and support](#)

Dates that we are closed in 2024 for Staff Training

Protected Learning Time (PLT) is an opportunity for GP practices to address staff learning and professional development needs.

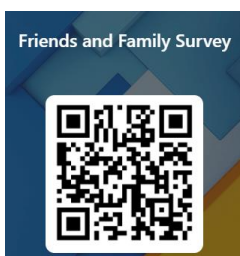
There are ten Protected Learning Time dates each year where the practice will be closed from 1 pm.

When the practice is closed, please use the 111 service for any urgent medical needs.

Dates the practice will be closed for the afternoon during 2024:

- Wednesday 10th July
- Thursday 19th September
- Thursday 17th October
- Wednesday 13th November

Your Feedback Matters



We would like to extend our sincere thanks to all patients who applied to become a part of the committee for the Patient Participation Group of our practice. We have been overwhelmed by the response and are pleased to inform you that the committee has now been formed with 12 patients (6 patients per site)

Those who applied but are not part of the committee, we encourage you to get in touch with the committee members to offer your support and ideas. Your involvement is highly valued, and your input can greatly contribute to the success of our Patient Participation Group.

We will shortly be announcing the members of the committee following our first meeting. Once the mode of communication with the committee is identified and finalised, you will have the opportunity to get in touch with them and collaborate on various initiatives to enhance our practice and better serve our community.

Thank you once again for your interest and commitment to improving our healthcare services. We look forward to working together to make a positive difference for all patients.

Out of stock prescriptions

Please can we ask all patients to assist us with out-of-stock prescriptions requests. If your pharmacy does not have your prescription in stock, firstly ascertain if another pharmacy does have the script and ask us to reissue it there (if electronic prescription). If not available elsewhere, please ask the pharmacy to provide details of a substitute they can supply before contacting us. We will ask you for this substitute if you contact us.

New Health Care Assistant

We are pleased to announce that Kerry, our new HCA, will be joining our team on **Monday 24th June 2024**. Kerry will be working across both sites, and we're excited to have her on board! Please extend a warm welcome to Kerry when you see her.

Change in Primary mode of contact.

We are moving away from SMS communication being our primary way to contact patients, due to a rise in messaging costs; text messages will only be used where deemed necessary. It is therefore imperative that the surgery has your correct email address, as that will be our preferred means of communication. Please update the surgery using <https://misbourneppractice.com/change-of-personal-details> to provide us with your email address or if your email address has changed or you would like to use a different email address.

Important MMR Vaccination information

The World Health Organisation (WHO) has advised that measles cases are on the rise in Europe and England. If you feel you have missed an MMR Vaccination for your child, please contact the practice. Protect your child against Mumps, Measles and Rubella (MMR) and prevent potentially serious illness by contacting their GP practice to book their first MMR vaccine appointment. More information on the MMR vaccine: <https://www.nhs.uk/mmr>

Until next time

Thank you for being an integral part of our practice. Please send any feedback or topics that you would like to know more about via our [feedback form](#) or via post to the practice.