

The Misbourne Practice

Patient Newsletter

April 2024

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Opening Hours

The phone lines at both of our sites are open from 8.30am to 6pm Monday to Friday.

The surgery buildings are closed between 6pm and 8am on weekdays, and all-day weekends and bank holidays.

Bucks 24/7 (Fed Bucks) provides Out of Hours services when the surgery is closed.

They can be contacted by dialling **111**, which is free from both landlines and mobiles, or by visiting **111 online: NHS 111 Online**

If you need to be seen, you may be asked to attend an Urgent Treatment Centre base in Amersham or Wycombe.

If the problem is a life-threatening emergency, call 999.

Other sources of medical help or advice are:

NHS 111 Online



Spring Covid Booster Delivery Update

Are you 75 years or older, residing in a care home, or dealing with a weakened immune system? Secure your spring COVID-19 vaccine dose.

We are delivering Covid Boosters to our housebound Patients on the 20th and 27th of April. Bookings are being made by Chris McFadden, our Social Prescriber. If you or your family member have recently become housebound and not had a call from us, please ring the surgery to book an appointment on Saturday the 27th as 20th of April is now completely booked.

Other eligible individuals, we are running clinics on 27th and 28th of April at 'The Calcot Medical Centre'. Bookings will be via 119 and lines will be open from 15th April.

Don't wait for your 75th birthday – if it falls between April and June, get vaccinated when you're called. Protect yourself and your community.

New GP at St Peter Site

We are delighted to introduce our new Salaried GP, Dr Burnand, who has joined our team at St. Peter.

Dr Burnand lives locally and comes with a wealth of experience, having a background in paediatrics before transitioning to general practice.

Dr Burnand is passionate about patient care and her dedication to this field extends beyond the practice as she serves as a trustee in the Pandas Foundation, supporting perinatal and antenatal depression.

In her free time, she enjoys playing musical instruments and staying active.

Please join us in extending a warm welcome to Dr Burnand.

Your local Pharmacist - [click here to find out how your pharmacy can help](#)

Urgent Treatment Centre (Minor Illness and Injury Unit) Wycombe Hospital, Queen Alexandra Road, High Wycombe, HP11 2TT - call 111 or visit 111 online to arrange an appointment.

Mount Vernon Hospital Minor Injuries Unit, Rickmansworth Road, Northwood, HA6 2RN

Slough NHS Walk-in Centre, Upton Hospital, Albert Street, Slough, Berks SL1 2BJ.

NHS App

Everything you need to know about using the NHS App.

For help and support, visit [NHS App help and support](#)

Dates that we are closed in 2024 for Staff Training

Protected Learning Time (PLT) is an opportunity for GP practices to address staff learning and professional development needs.

There are ten Protected Learning Time dates each year where the practice will be closed from 1 pm.

When the practice is closed, please use the 111 service for any urgent medical needs.

Dates the practice will be closed for the afternoon during 2024:

- Tuesday 14th May
- Wednesday 5th June
- Wednesday 10th July
- Thursday 19th September
- Thursday 17th October
- Wednesday 13th November

Digital Literacy – Event

On Saturday 18th May between 13:00- 17:00pm and the Chalfont Hub they will be hold a practical session on how to use the NHS App we are looking for 16 patients that interested to attend we would need to know two weeks before the 18th May which would be the week commencing the 29th April, if this is something you would be interested in please give your name to reception so we can to you on the list to attend.

Out of stock prescriptions

Please can we ask all patients to assist us with out-of-stock prescriptions requests. If your pharmacy does not have your prescription in stock, firstly ascertain if another pharmacy does have the script and ask us to reissue it there (if electronic prescription). If not available elsewhere, please ask the pharmacy to provide details of a substitute they can supply before contacting us. We will ask you for this substitute if you contact us.

Change in Primary mode of contact.

We are moving away from SMS communication being our primary way to contact patients, due to a rise in messaging costs; text messages will only be used where deemed absolutely necessary. It is therefore imperative that the surgery has your correct email address, as that will be our preferred means of communication. Please update the surgery using <https://misbournepractice.com/change-of-personal-details> to provide us with your email address or if your email address has changed or you would like to use a different email address.

Sample Drop-off Procedure

All samples being sent to the Laboratory need to be brought to the Surgery before 11:00 am ready for collection.

Any samples brought **after** that time may need to be repeated.

Until next time

Thank you for being an integral part of our practice. Please send any feedback or topics that you would like to know more about via our [feedback form](#) or via post to the practice.

Your Feedback Matters

